

## Privacy Policy for SoftWave Therapy Contact Form

*Last Updated: (08/25/2024)*

At SoftWave By Molotherapy, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you submit it through our Facebook contact form to schedule treatments for SoftWave Therapy.

### 1. Information We Collect

When you fill out our contact form, we may collect the following personal information:

- **Name:** To personalize your experience and communicate with you.
- **Phone Number:** To contact you for scheduling appointments or follow-ups. Site visitors can leave consent to receive SMS messages.
- **Email Address:** To send you appointment confirmations, reminders, and any relevant information regarding your treatments.

### 2. How We Use Your Information

The information you provide is used for the following purposes:

- To contact you and schedule an appointment for SoftWave Therapy.
- To send you relevant information about our services, treatments, and special offers.
- To improve our services and customer experience.
- To respond to any inquiries or requests you make.

### 3. Sharing Your Information

We do not sell, rent, or lease your personal information to third parties. We may share your information with:

- **Service providers** who assist us in scheduling appointments and managing communications.
- **Legal authorities** if required to comply with applicable laws, regulations, or legal processes.

### 4. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, please note that no method of transmission over the Internet or method of electronic storage is 100% secure.

### 5. Your Rights

You have the right to:

- **Access** the personal information we hold about you.
- **Request corrections** to any inaccurate or incomplete information.
- **Request deletion** of your personal information, subject to certain legal obligations.

To exercise any of these rights, please contact us using the details provided below.

### 6. Retention of Information

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law.

## 7. Third-Party Links

Our Facebook page may contain links to third-party websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any third-party websites you visit.

## 8. Children's Privacy

Our services are not directed at individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have inadvertently received personal information from a child, we will delete such information from our records.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

## 10. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

- **Email:** [SoftWave By Molotherapy](mailto:SoftWave By Molotherapy)
- **Phone:** (573) 777-9779
- **Address:** 3600 I-70 Dr. SE, Suite E, Columbia, MO 65201

By using our Form to provide your information, you consent to the collection, use, and sharing of your information as described in this Privacy Policy.

Thank you for trusting SoftWave By Molotherapy with your personal information. We are committed to maintaining your privacy and providing you with the best possible service.